

Supervisor Appointed for Brentwood Recovery Home

On March 2, 2020, after the Erie St. Clair Local Health Integration Network (LHIN) exercised due diligence, the LHIN Board appointed Mr. Mark Walton as health service provider supervisor (Supervisor) of Brentwood Recovery Home (also known as Charity House). The Supervisor's appointment was made in accordance with subsection 21.2(1) of the Local Health System Integration Act, 2006 and was made effective immediately.

The Supervisor has advised the LHIN that client care will not be affected during this time and Brentwood Recovery Home will continue to accept new referrals through the usual process.

It is the LHIN's expectation that the Supervisor will work towards strengthening Brentwood Recovery Home while respecting its legacy, leveraging its strengths, and addressing opportunities for improvement.

In order to achieve the best outcome for Brentwood Recovery Home, it is the LHIN's expectation that the Supervisor will have an opportunity to engage with Brentwood Recovery Home's clients, Alumni, stakeholders, and others so that their collective voices can continue to assist in the strengthening of Brentwood.

The appointment of the Supervisor follows the completion of a joint operational review agreed to by the LHIN and Brentwood on January 14, 2020. This was put in place in order to provide a careful examination of concerns regarding the governance, management, and culture at Brentwood.

There are no plans to close Brentwood. Brentwood is a community resource a valuable residential addictions service in Windsor/Essex. Mr. Walton has accepted the role of Supervisor to help strengthen the governance and management structures and systems so that Brentwood is able to provide high-quality care today and well into the future.

Sincerely,

Bruce Lauckner

Transitional Regional Lead (West and CEO for Erie St. Clair, Hamilton Niagara Haldimand Brant, South West and Waterloo Wellington LHINs) Ontario Health

"I look forward to enhancing the good work already being done at Brentwood and working on areas of improvement to meet the needs of its clients, families, alumni, staff, and community. Quality addictions treatment makes a life changing and often lifesaving difference for people here in Windsor/Essex and across the province. My role is to support Brentwood in becoming stronger and healthier. I look forward to hearing from clients, alumni, staff, and stakeholders on how we collectively strengthen Brentwood in becoming a leader in Addictions Care."

-Mark Walton, Supervisor Brentwood Recovery Home

“On behalf of the Brentwood organization, I would like to welcome Mark Walton as Supervisor. We look forward to working collaboratively with Mark to ensure that Brentwood is well-positioned to be a leader in the addictions sector, both here in Windsor/Essex and provincially.”
- Cheryl Chaney, Alumni, Brentwood Recovery Home

Mark Walton's Bio:



Mark Walton, BA, MHSA

For the past 30 years, Mark Walton has been a consultant to the Canadian public sector. During this time, Mark has led the Healthcare Services line of Mark Walton & Associates, KPMG LLP, Blackstone Partners and Philips Medical Systems. Recognized by his clients for exceptional interpersonal skills and an inspired commitment to their success, Mark is considered a trusted advisor by many of Canada's most progressive public leaders.

Mark is best known for his passion and expertise in strategy and has led strategic planning and deployment initiatives for a wide variety of industries and organizations types across Canada. While his strength in strategy was initially discovered and developed through his work experience in the health care and provincial government sectors, he has applied his experience and approaches to a variety of other sectors including the pharmaceutical, medical device and law enforcement sector.

As an extension of his strategy experience, Mark has also fostered a deep strength in system evaluation and performance management. He is certified by Kaplan and Norton Institute as a Balanced Scorecard practitioner and this, along with his experience, has enabled Mark to bring a unique and valuable perspective to each of the strategy projects he has undertaken for his clients. Mark has also worked across Canada with some of the country's leading mental health and addictions organizations on both organizational and systemic initiatives.

Most recently, Mark served as Halton Healthcare's Vice President, Strategy, Partnerships and Performance through which he had responsibility for all aspects of strategy development and execution. This involved working with Halton Healthcare's Board, Senior Leadership Team, Foundations and Volunteer Associations to develop visionary, compelling and executable strategies for all elements of their organizations.

Prior to Halton Healthcare, Mark founded Mark Walton & Associates Inc. and Mark was a Partner with KPMG's Advisory Practice. He also led the healthcare services line for Blackstone Partners, a boutique consulting firm. Mark also led the consulting group of Philips Medical Systems Canada, a group focused on assisting hospital clients to more effectively assess, select and implement technologies in complex clinical environments.

Prior to working in the private sector, Mark worked with the Ontario Ministry of Health and Long Term Care (MOHLTC) to develop business continuity plans for its internal business operations in areas such as the Supply and Financial Services (S&FS) and Provincial Laboratories Division. Preceding his government experience, Mark worked as a Senior Project Manager in the Utilization Management department at the University Health Network (UHN) where he focused on the development and assessment of clinical and operation performance metrics.

Mark holds a Bachelor of Arts degree from the University of Western Ontario and a Masters of Health Services Administration (MHSA) from the University of Alberta.